PAYE-Master

End of Life Guide

Jan 2026

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Introduction

This guide has been created to support our customers as they prepare for the End-of-Life of PAYE-Master Payroll software. As of the beginning of the 2026/2027 tax year (6th April 2026), you will no longer be able to process payroll in this product. However, you will continue to have read-only access to PAYE-Master for compliance and reference purposes, even where your license has expired. You will not be able to **run payroll** unless with a valid licence.

Why this change is happening

As part of IRIS Software Group's ongoing commitment to innovation and delivering the best payroll solutions, we are consolidating our offerings to focus on modern, cloud ready platforms that support current and future business needs.

What you need to know

End of payroll processing

- The last payroll run that is compliant and supported will be up to 5th April 2026
- After 5th April 2026, you will no longer be able to process payroll
- Whilst users will be able to access the product after the licence expiry date, users **cannot** run a payroll without a valid licence.

Producing P60s post-EoL

- For customers closing Tax Year 2025-2026 in PAYE-Master, we will produce one final EoL release in March 2026, to Support P60s for April 2026 (related to tax data for 2025-2026)
- You will need to install the final EoL version due in March 2026 to produce 2026 P60s.

Read-only access

From 6th April 2026, PAYE-Master will remain available but non-compliant, this means you will still be able to access the system after your licence has expired but the subsequent tax years will not be supported for payroll compliance purposes.
You will be able to:

- View historical payslips and employee records
- Access year end documents (e.g. P60's)
- Export reports and data

Risk disclaimer

IRIS will cease to monitor the application for security and vulnerabilities from the 5th of April 2026, and the application will likely become more vulnerable shortly thereafter and eventually

may become in-operable. Customers and Users who continue to host and access the software, do so at their own risk and IRIS accepts no responsibility or liability for the software.

As a result of this, our recommendation is that any information required for legislative purposes is downloaded and be stored securely elsewhere.

Your responsibilities before 5th April 2026

To ensure compliance and continuity, we recommend taking the following actions before the End of Life date:

Export Critical Reports and Data

- P60s, P11s, RTI history (FPS/EPS)
- Employee payment history
- Pension reports, submissions and enrolment status
- Payroll Journals if the costing module is activated and audit trails

Complete final submissions

- Ensure all final payroll adjustments (bonuses, terminations, holiday payouts, etc) are completed
- As with a normal Payroll Year End please ensure that all RTI Submissions for tax year 2025/2026 are submitted by 5th April 2026

Prepare for transition

If you are moving to another IRIS solution, such as Staffology Payroll which is our cloud-based payroll software that has enhanced security, improved performance and continued support then please co-ordinate with your Account Manager for migration and onboarding support.

Frequently asked questions

Will I still be able to access PAYE-Master after April 2026?

Yes. You will retain read-only access to historical data after 5th April 2026

Can I still generate reports or Year End documents?

Yes. You can run and export reports.

Will IRIS offer migration support to a new platform?

If you are moving to another IRIS Payroll product then absolutely. Please contact your account manager to discuss options.

Useful numbers

HMRC online service helpdesk	HMRC employer helpline
Tel: **0300 200 3600** **Fax:** **0844 366 7828** **Email:** **helpdesk@ir-efile.gov.uk**	**Tel:** **0300 200 3200** **Tel:** **0300 200 3211 (new business)**

Contact Support

Your Product	Phone	E-mail
IRIS PAYE-Master	**0344 815 5555**	**payroll@iris.co.uk**
IRIS Payroll Business	**0344 815 5555**	**ipsupport@iris.co.uk**
IRIS Bureau Payroll	**0344 815 5555**	**ipsupport@iris.co.uk**
IRIS GP Payroll	**0344 815 5555**	**gpsupport@iris.co.uk**
IRIS GP Accounts	**0344 815 5555**	**gpaccsupport@iris.co.uk**
Earnie or Earnie IQ	**0344 815 5555**	**earniesupport@iris.co.uk**
IRIS Payroll Professional (formerly Star)	**0344 815 5555**	**payroll-support@iris.co.uk**

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