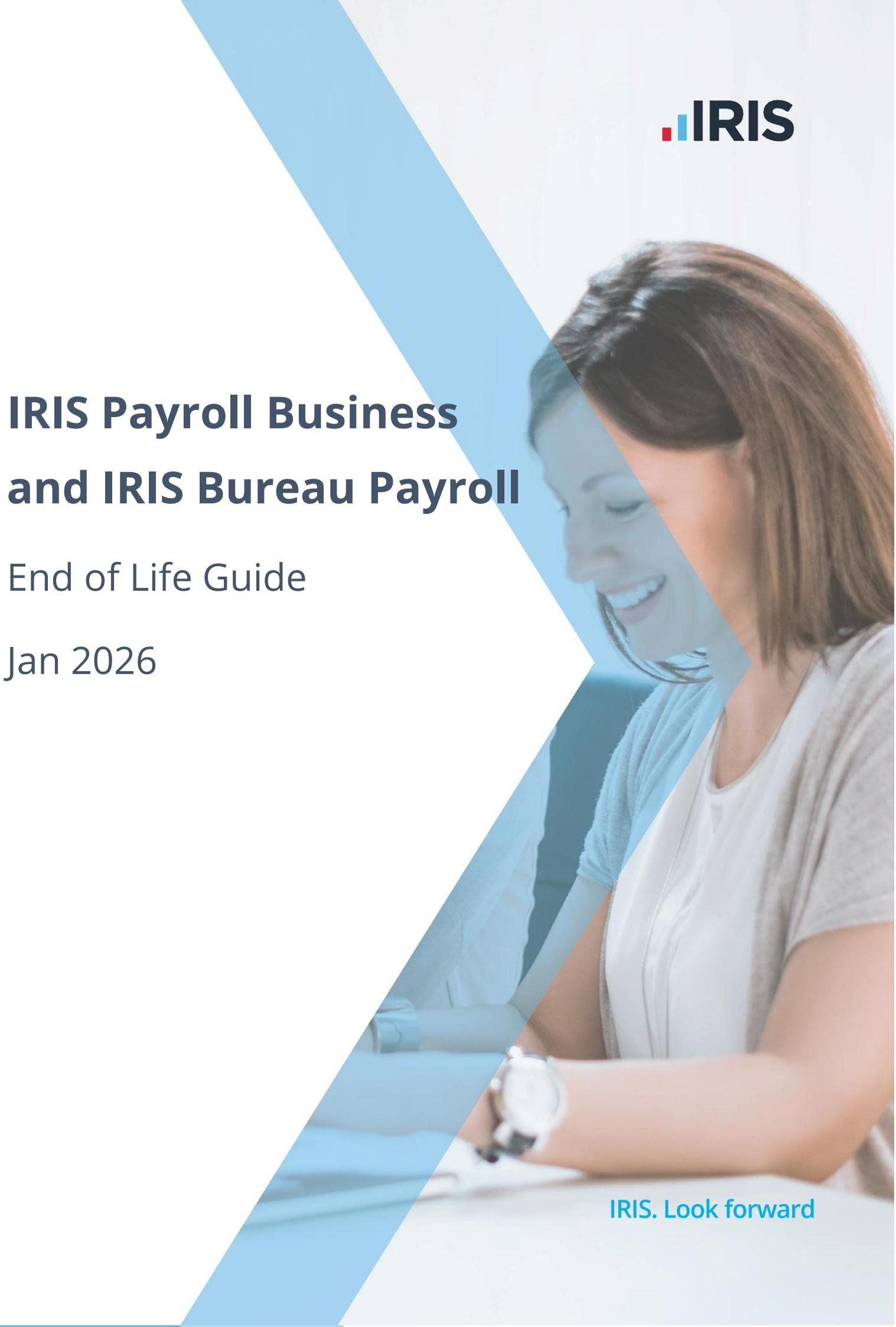




IRIS Payroll Business and IRIS Bureau Payroll

End of Life Guide

Jan 2026

A photograph of a woman with long brown hair, smiling and looking down at something in her hands. She is wearing a white t-shirt and a white watch on her left wrist. The background is a blue and white striped pattern.

IRIS. Look forward

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Introduction

This guide has been created to support our customers as prepare for the End-of-Life of IRIS Payroll Business and IRIS Bureau Payroll software. As of the beginning of the 2026/2027 tax year (6th April 2026), you will no longer be able to process payroll. As long as you are on v24.10 or later, you will continue to have read only access to IRIS Payroll Business and IRIS Bureau Payroll for compliance and reference purposes.

Why This Change is Happening

As part of IRIS Software Group's ongoing commitment to innovation and delivering the best payroll solutions, we are consolidating our offerings to focus on modern, cloud ready platforms that support current and future business needs.

What you need to know

End of Payroll Processing

- The last payroll run that is compliant and supported will be 5th April 2026
- After 5th April 2026, you will no longer be able to process payroll, but you will be able to produce P60's for the 2025/2026 tax year for current employees

Read-only Access

From 6th April 2026, IRIS Payroll Business and IRIS Bureau Payroll will remain available in read only mode, this means you will still be able to access the system after your licence has expired.

You will be able to:

- View historical payslips and employee records
- Access year end documents (e.g. P60's)
- Export reports and Data

Your responsibilities before 5th April 2026

To ensure compliance and continuity, we recommend taking the following actions before the End of Life date:

Export Critical Reports and Data

- P60s, P11s, RTI history (FPS/EPS)
- Employee payment history
- Pension reports, submissions and enrolment status
- Payroll Journals if the costing module is activated and audit trails

Complete Final Submissions

- Ensure all final payroll adjustments (bonuses, terminations, holiday payouts, etc) are completed
- As with a normal Payroll Year End please ensure that all RTI Submissions for tax year 2025/2026 are submitted by 5th April 2026

Prepare for Transition

If you are moving to another IRIS solution, such as Staffology Payroll which is our cloud-based payroll software that has enhanced security, improved performance and continued support then please co-ordinate with your Account Manager for migration and onboarding support.

Frequently Asked Questions

Will I still be able to access IRIS Payroll Business and IRIS Bureau Payroll after April 2026?

Yes. You will retain read-only access to historical data after 5th April 2026

Can I still generate reports or Year End documents?

Yes. You can run and export reports.

Will IRIS offer migration support to a new platform?

If you are moving to another IRIS Payroll product then absolutely. Please contact your account manager to discuss options.

Useful numbers

HMRC online service helpdesk	HMRC employer helpline
Tel: 0300 200 3600	Tel: 0300 200 3200
Fax: 0844 366 7828	Tel: 0300 200 3211 (new business)
Email: helpdesk@ir-efile.gov.uk	

Contact Support

Your Product	Phone	E-mail
IRIS PAYE-Master	0344 815 5555	payroll@iris.co.uk
IRIS Payroll Business	0344 815 5555	ipsupport@iris.co.uk
IRIS Bureau Payroll	0344 815 5555	ipsupport@iris.co.uk
IRIS GP Payroll	0344 815 5555	gpsupport@iris.co.uk
IRIS GP Accounts	0344 815 5555	gpaccsupport@iris.co.uk
Earnie or Earnie IQ	0344 815 5555	earniesupport@iris.co.uk
IRIS Payroll Professional (formerly Star)	0344 815 5555	payroll-support@iris.co.uk

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