

Earnie IQ

End of Life Guide

Jan 2026

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Introduction

This guide has been created to support our customers as they prepare for the End-of-Life (EoL) of IRIS Earnie IQ Payroll software. As of the beginning of the 2026/2027 tax year (6th April 2026), you will no longer be able to process payroll in Earnie IQ. As long as you are on v24.30 or later, you will continue to **access** Earnie, for compliance and reference purposes, even where your license has expired. You will not be able to **run payroll** unless with a valid licence.

Why this change is happening

As part of IRIS Software Group's ongoing commitment to innovation and delivering the best payroll solutions, we are consolidating our offerings to focus on modern, cloud ready platforms that support current and future business needs.

What you need to know

End of payroll processing

- The last payroll run that is compliant and supported will be up to 5th April 2026
- After 5th April 2026, you will no longer be able to process payroll
- Whilst users will be able to access the product after the licence expiry date, users **cannot** run a payroll without a valid licence.

Producing P60s post-EoL

- For customers closing Tax Year 2025-2026 in Earnie IQ, you will need to install the final EoL version due in March 2026, in order to produce 2026 P60s.

Read-only access

From 6th April 2026, Earnie will remain available but non-compliant, this means you will still be able to access the system after your licence has expired but the subsequent tax years will not be supported for payroll compliance purposes.

You will be able to:

- View historical payslips and employee records
- Access year end documents (e.g. P60's)
- Export reports and data

Risk disclaimer

IRIS will cease to monitor the application for security and vulnerabilities from the 5th of April 2026, and the application will likely become more vulnerable shortly thereafter and eventually

may become in-operable. Customers and Users who continue to host and access the software, do so at their own risk and IRIS accepts no responsibility or liability for the software.

As a result of this, our recommendation is that any information required for legislative purposes is downloaded and be stored securely elsewhere.

Your responsibilities before 5th April 2026

To ensure compliance and continuity, we recommend taking the following actions before the End-of-Life date:

Export critical reports and data

- P60s, P11s, RTI history (FPS/EPS)
- Employee payment history
- Pension reports, submissions and enrolment status
- Payroll Journals if the costing module is activated and audit trails

Complete final submissions

- Ensure all final payroll adjustments (bonuses, terminations, holiday payouts, etc) are completed
- As with a normal Payroll Year End please ensure that all RTI Submissions for tax year 2025/2026 are submitted by 5th April 2026

Prepare for transition

If you are moving to another IRIS solution, such as Staffology Payroll which is our cloud-based payroll software that has enhanced security, improved performance and continued support then please co-ordinate with your Account Manager for migration and onboarding support.

Frequently asked questions

Will I still be able to access Earnie after April 2026?

Yes. You will retain read-only access to historical data after 5th April 2026

Can I still generate reports or Year End documents?

Yes. You can run and export reports.

Will IRIS offer migration support to a new platform?

If you are moving to another IRIS Payroll product then absolutely. Please contact your account manager to discuss options.

Useful numbers

HMRC online service helpdesk	HMRC employer helpline
Tel: 0300 200 3600	Tel: 0300 200 3200
Fax: 0844 366 7828	Tel: 0300 200 3211 (new business)
Email: helpdesk@ir-efile.gov.uk	

Your Product	Phone	E-mail
IRIS PAYE-Master	0344 815 5555	payroll@iris.co.uk
IRIS Payroll Business	0344 815 5555	ipsupport@iris.co.uk
IRIS Bureau Payroll	0344 815 5555	ipsupport@iris.co.uk
IRIS GP Payroll	0344 815 5555	gpsupport@iris.co.uk
IRIS GP Accounts	0344 815 5555	gpaccsupport@iris.co.uk
Earnie or Earnie IQ	0344 815 5555	earniesupport@iris.co.uk
IRIS Payroll Professional (formerly Star)	0344 815 5555	payroll-support@iris.co.uk

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